



LOCAL CLEANING FIRM SAYS HEALTH AND SAFETY IS KEY TO BUSINESS SUCCESS

BACKGROUND

Cleaning Technique is proud of having over 30 years' experience, in the cleaning industry. Established by Rosemary McGrath in 1985, initially working out of her home, it has grown and expanded over the years, initially to a rented business unit in Droitwich and then moving to their own business premises in Hanbury, Bromsgrove in 2003.

They operate within a 35-mile radius of Bromsgrove, having clients in the North of Birmingham, to the South of Worcestershire and Warwickshire.

Their current client base ranges from larger businesses and facility management companies, to small individual offices. They provide cleaning services to the car industry, leisure sector, as well as local authority sites and schools. These companies benefit from Cleaning Techniques' individual service both in urban and more remote locations.

WHAT WAS NEEDED AND THE SOLUTION

Sean McGrath, Business Director, Cleaning Technique states, *"We have always been a conscientious company when it comes to health and safety, but the business was growing and we wanted to ensure that we were meeting current legislation and ensuring we were doing everything possible to ensure the health and safety of our employees and clients. So, we approached Sentinel Safety Solutions for advice and support, delivery, and management of all our health and safety concerns.*

Sentinel Safety Solutions learnt about our business and wrote a health and safety policy and risk assessments, that were specific for our business, ensuring our compliance requirements for the industry we are in were covered. They also completed our COSHH assessment so we have legally compliant paperwork we can use on an ongoing basis to assure our clients and prospective clients.



We also needed to get our employees trained and wanted to make sure they had the right competence for their job roles. Our employees (just under 100 of them) were trained in safe working practices, including PPE, working at height, slips, trips and falls, manual handling, electrical safety, use of hazardous substances and first aid. We wanted to invest in providing good quality training so they are fully equipped and we were not disappointed.

Our aspiration to obtain SafeContractor Accreditation has also been achieved with the help of Sentinel. This give greater confidence to our clients, employees, and potential customers, demonstrating compliance and strengthening the safety systems we already had in place. I firmly believe that our positive approach towards managing safety helps us to gain new clients.

We also wanted to introduce lone working devices, to give greater peace of mind for our employees and a higher level of assurance to our clients. With support from Sentinel Safety Solutions, we have achieved both. This has been a challenging process but time well spent.

THE RESULT

Sean adds, "Any cleaning company you employ to care for your business should take health and safety seriously. We have always recognised this and take a proactive approach to safeguard the health and safety of our employees and clients. You may not think cleaning is a particularly high-risk industry, but many cleaning operations involve the use of chemicals and equipment, that could cause harm.

Our management team are dedicated to putting health and safety first. They have achieved IOSH Managing Safely certification that allows them to review, assess risk and implement effective risk control measures, alongside support from Sentinel Safety Solutions, to ensure safe working practices.



We are increasingly aware that health and safety is one of the key things to a successful business, so we constantly strive to improve year upon year. We are now working on a schedule of monthly toolbox talks for employees to make sure we are continuing to reinforce the health and safety messages for everyone. Managing health and safety in any organisation is massively important. Sentinel Safety keep us on track with regular audits and suggestions for improvements. We are proud to provide a safe and compliant cleaning service that goes beyond health and safety legislation, with the help of Sentinel."

Himmat Rai, Director, Sentinel Safety Solutions adds, "We have been working with Cleaning Technique for 17 years. They recognise the value of good health and safety working practices for business, but they are always striving for more. Many companies only invest in health and safety for compliance reasons, Sean and the team are dedicated to ensuring their employees come first and are always looking for the next project to progress the business. Their passion is highly commended and hence they fully deserve their runners up prize in our Client of the Year award for 2023."

Please [click here](#) for further information on Cleaning Technique.

